

## **Guidelines for Receiving Someone who has had Medical Attention at the Hospital**

**\*Please advise Health Care Professionals that the person is a resident of a Residential Care organization (group living environment).\***

**In the event that a person supported requires medical support at the hospital, please follow the process below:**

1. Upon return home, the person should be monitored for any symptoms of illness and self-isolate for 14 days.
2. The person and their support staff should immediately practice proper hand hygiene upon returning to the home.
3. Shoes, coat, bags or other items the person had with them should be left at the door until they can be laundered or disinfected.
4. The person returning home will be advised and supported to have a hot shower with soap immediately upon returning home.
5. The person's clothing including coat, will be laundered in hot water immediately upon returning home.
6. The person should have their temperature taken twice daily and recorded on the accompanying chart during the 14 days of isolation.
7. In the event the person begins to show any signs of illness, staff will use PPE in accordance to the Routine Practices for Residential Settings Policy R-X-4.
8. In the event the person has symptoms of illness Public Health will be notified for further direction.
9. The agency vehicle should be disinfected if it was used.